



Should the client be taking up the package from us directly, the following Terms & Conditions applies . This is a copy for your reference should be there any queries from your clients.

[EXHIBITION]

Client grants **AUTELIER MAKEUP** permission to display selected images resulting from this assignment as an example of **AUTELIER MAKEUP** portfolio works.

[LIMIT OF LIABILITY]

In the unlikely event that the makeup artist is injured or becomes too ill to perform her duties for the event, **AUTELIER MAKEUP** will make every effort to secure a replacement makeup artist. If the situation should occur that a suitable replacement is not found, responsibility and liability is limited to the return of all payments received for the makeup package.

[SECURITY DEPOSITS]

In the event of cancellation, the security deposit paid is non-refundable. It shall be liquidated damages to **AUTELIER MAKEUP** in the event of a breach of contract by client.

For weddings that are canceled less than 10 days of the wedding, the client is liable to pay 75% of the total contract package value.

Deposits are not transferable between different service packages or between artists.

[CHANGE OF DATES]

A change in the wedding date constitutes a cancellation of the current contract and deposit will be forfeited.

[CHANGE OF MAKEUP ARTIST]

A request to change from one artist to another artist is deemed as cancellation of the current contract and entering into a new contract with another makeup artist although both artists are from **AUTELIER MAKEUP**. The deposit is not transferable or refundable.

[PAYMENTS]

Client agrees to timely payment. Payment strictly in cash, PAYNOW or bank transfer. Cheques are only allowed for special circumstances for initial security deposit only.



[TRIALS AND CONSULTATION APPOINTMENT SCHEDULING]

Due to the hectic work schedule of our artists on weekends, trials and consultation are generally done on weekdays during the daytime. Should the client require to do trial or consultation on a weekday evening or weekend, it will be subjected to the artist's availability.

[SATISFACTION CLAUSE]

We recommend clients coming for a trial prior confirming the artist's service should you have doubts about the skills of the artist.

As much as we try our best to satisfy a client with our professional skills, whether the makeup is nice or not can be subjective. A refund or discount asked because of dissatisfaction due to a discrepancy in the client's expectations and the final outcome will not be allowed especially if the makeup service had already been consumed.

A refund can be offered should the client inform the artist immediately and the client has removed all makeup and hairstyling done by the artist.

[COVID-19 CLAUSE]

Given the unpredictability of the current situation, we strongly empathise with our client should our client have to change the date due to changes in government regulations. We accept postponement and cancellation will be evaluated based on case to case basis.

[AMENDMENTS TO AGREEMENT]

Any changes to this agreement must be in writing and signed by both parties. This agreement incorporates the entire understanding of the parties and their acknowledgement in this agreement.

[AGREEMENT TO TERMS & CONDITION]

Should the client confirm our service, the client is deemed to have read through and is agreeable with the terms and conditions.

Payment of the deposit is deemed as having read and agreed to the terms and conditions stated in this invoice.